



Coffee Sustainability Catalogue 2016

A collective review of work being done to make coffee sustainable

Appendix B: stakeholder directory



Stakeholders in this directory

- Ahold Coffee Company BV
- Allegro Coffee Company
- ANACAFE
- Belete Shibeshi P.L.C
- Cafe Africa
- Caravela Coffee
- Catholic Relief Services
- CIAT International Center for Tropical Agriculture
- Coalition for Coffee Communities
- Coffee Partnership for Tanzania (CPT) managed by Deutsche Investitions- und Entwicklungsgesellschaft mbH (DEG)
- Coffee Quality Institute
- Conservation International
- Cooperative Coffees
- Cooxupé
- Counter Culture Coffee
- CQI's Partnership for Gender Equity
- Ecom East Africa
- Efico
- Fair Trade USA
- Fairtrade International
- FOMIN Multilateral Investment Fund / IDB Group
- Food 4 Farmers
- Global Coffee Platform
- Hanns R. Neumann Stiftung (HRNS)
- Hesselink Koffie
- Hivos
- ICO International Coffee Organization
- IDH Sustainable Trade Initiative
- IITA
- Iniciativa Comerciales Navarras SA (Icona Cafe)
- Initiative for coffee & climate
- Intercontinental Coffee Trading
- International Coffee Partners
- International Women's Coffee Alliance
- ITC
- J.M. Smucker Company
- Jacobs Douwe Egberts
- Java Mountain Coffee
- Kaldi Africa limited
- Keurig Green Mountain Inc.
- Louis Dreyfus Company
- Lutheran World Relief
- Mercy Corps
- MULLEGE PLC
- National Union of Coffee Agribusinesses and Farm Enterprises (NUCAFE)
- Nestlé
- Nestlé Nespresso
- OLAM
- Progreso
- Rainforest Alliance
- Rwanda Trading Company (Rwanda) & Tembo Coffee Company (Tanzania)
- S&D Coffee & Tea
- Sangany
- Simexco DakLak Ltd.
- Simon Lévelt Ltd
- SNV Netherlands Development Organisation
- Solidaridad
- Specialty Coffee Association of America (SCAA)
- Starbucks
- Sucafina SA
- Sustainable Coffee Challenge
- Sustainable Commodity Assistance Network (SCAN)
- Sustainable Food Lab
- Sustainable Harvest
- TADE G G Highland coffee producer plc
- Tchibo
- TechnoServe Inc.
- Twin
- U.S. Agency for International Development (USAID)
- Ugacof Limited
- UTZ
- Volcafe
- World Coffee Research
- Yara International ASA

Categorization

Role in coffee chain

- Roaster
- Trader
- Producer organization / individual producer
- Other company / service provider
- Government / public
- NGO
- Research
- Platform / partnership

Coffee volume

- Very large (> 8.000.000 bags / 480.000 MT green coffee per year)
- Large (1.500.000 - 8.000.000 bags / 90.000 - 480.000 MT green coffee per year)
- Medium (200.000 - 1.500.000 bags / 12.000 - 90.000 MT green coffee per year)
- Small (25.000 - 200.000 bags / 1.500 - 12.000 MT green coffee per year)
- Micro (< 25.000 bags / 1.500 MT green coffee per year)

Activities

√ = My organization executes this ☑

* = A partner executes this in a joint program

WHO does WHAT

	Policy / law	Research	Sustainability definition	Platform	Extension	Business support	Inclusiveness and community	Disaster relief	Diversification	Access to inputs	Access to finance	Logistics	Incentives	Traceability and assurance	Value addition in origin	Demand and consumer
Ahold Coffee Company BV			*											√	√	*
Allegro Coffee Company					√	*	*		*		*	*		√	√	√
ANACAFE	√	√	√	√	√	√	√	√	√	*	*	*	*	*	*	√
Cafe Africa	√		√	√	*		√									
Caravela Coffee		*	√	√	√	√	√			√	√	√	√	√	√	√
Catholic Relief Services	*	*		√	*	*	*	*	*	*	*	*	*	*	*	√
CIAT International Center for Tropical Agriculture	*	√			*											
Coalition for Coffee Communities		*		√	*	*	*		*							√
Coffee Partnership for Tanzania (CPT)	*	*		√	*	*	*		*	*	*	*	*	*	*	*
Coffee Quality Institute				√	*	*									√	√
Conservation International	*	√		√	√		√		√	*	*		√	*		
Cooperative Coffees		*		√	√	*			*		*		√		√	√
Cooxupé		*			√	√				√	√	√	*	√	√	√
Counter Culture Coffee		√	√	*	*	*	*		*	*	*	√	√	√		√
CQI's Partnership for Gender Equity		√	√	√	*	*	*		*							
Ecom East Africa	*	*	√	*	√	√	√	*	√	√	√	√	√	√	√	√
Fair Trade USA		*	√	*	*	√	√		√	√	√		√	√		√
Fairtrade International	√	*	√	√	*	√	√		√		√		*	√		√
FOMIN Multilateral Investment Fund / IDB Group	√			√	*	*	*		*	*	√			*		
Food 4 Farmers		*	√	√	√	√	√		√	√	*	*		*	√	√
Global Coffee Platform	*		√	√												
Hanns R. Neumann Stiftung (HRNS)		√		√	√	√	√		√	√	√			√		
Hivos					*	√	√		*	*	*		*			

	Policy / law	Research	Sustainability definition	Platform	Extension	Business support	Inclusiveness and community	Disaster relief	Diversification	Access to inputs	Access to finance	Logistics	Incentives	Traceability and assurance	Value addition in origin	Demand and consumer
ICO International Coffee Organization	√	√		√												
IDH Sustainable Trade Initiative	*	*	*	√	*	*	*		*	*	*	*	*	*	*	*
IITA	√	√	√	√	*											
Iniciativa Comerciales Navarras SA (Icona Cafe)	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√
Initiative for coffee & climate		√	√	√	√	√	√		√	√	√	√	*			
Intercontinental Coffee Trading			√		*	*	*				*	√			*	√
International Coffee Partners		√	√	√	√	√	√		√	√	√	√	√	√	√	√
International Women's Coffee Alliance	√	*	*	√	√	√	√	*	√	√	√	*	√	*	√	√
ITC	√	√	√	√	*	√	√								√	
J.M. Smucker Company	*	*	√	√	*	*	*		*	*	*	*	√	√		√
Jacobs Douwe Egberts		*		*	*	*										√
Java Mountain Coffee	*	*	*	√	*	*	*	*	*	*	*	*	*	*	*	*
Kaldi Africa limited	*			*	√	√	√			√		*				√
Keurig Green Mountain Inc.		*			*	*	*	*	*	*	*			√		√
Louis Dreyfus Company		√			√	√	√		√	√	√	√	√	√	√	√
Lutheran World Relief	√	√	√		√	√	√	√	√	√	√				√	√
Mercy Corps	*	*	*	*	√	√	√	√	√	√	√	*	*	√	√	*
MULLEGE PLC		*	√		√		*		√	√		√		√	√	√
National Union of Coffee Agribusinesses and Farm Enterprises (NUCAFE)	√	*	√	√	√	√	√		√	√	√	√	√	√	√	√
Nestlé	√	√	*	*	√	√	√	√	√	√	√	√	√	√	√	√
Nestlé Nespresso		*	√		*	*							√	√	√	√
OLAM			√		√	√	√		√	√	√	√	√	√	√	√
Progreso	*	*		*	√	√	√		√	√	√	√	*	*	√	
Rainforest Alliance		√	√		√	√	√		√	√	√		*	√		√

	Policy / law	Research	Sustainability definition	Platform	Extension	Business support	Inclusiveness and community	Disaster relief	Diversification	Access to inputs	Access to finance	Logistics	Incentives	Traceability and assurance	Value addition in origin	Demand and consumer	
Rwanda Trading Company (Rwanda) & Tembo Coffee Company (Tanzania)		√	√	√	√	√	√			*	√	√		√	√	√	
S&D Coffee & Tea			√	√	*		*	*	*	*	*		√	√			
Sangany		*	√	√	√	*	√	*	*	√	√	√	√	√	√	*	
Simexco DakLak Ltd.		*	*	*	*	√	√	*	*	√	√	*	*	√	√	*	√
Simon Lévelt Ltd		*	*	*	*	√	√	√	√	*	*		√	√	√	*	√
SNV Netherlands Development Organisation		*	*	*	*	√	√	*		√	√	√	*	*	*	√	*
Solidaridad		√	√	√	√	√	√		√						√	√	
Specialty Coffee Association of America (SCAA)		*		√		*	*		*						*	√	
Starbucks		√	√		√	√	√	√		*	√		√	√		√	
Sustainable Coffee Challenge			√	√												√	
Sustainable Commodity Assistance Network (SCAN)		*	*	*	√	√	√	√	*	√	*	*	*	*	*	*	√
Sustainable Food Lab		*	*	√	*	*	*		*	*	*		*		*		
Sustainable Harvest		*	*	√	√	√	√	*	√	√	√	√	√	√	√	√	
TADE G G Highland coffee producer plc		*	√	√	√	√	√		√	√		√	√	√	√	*	
Tchibo		*	√	*	*		*						√	*		√	
TechnoServe Inc.		√			√	√			√		√					√	
Twin		√	*	√	√	√	√			*	√	√	√	√	√	√	
U.S. Agency for International Development (USAID)	√	*		*	*	*	*	*	*	*	*	*	*	*	*	*	
Ugacof Limited		*	√		√	√	√		√	√	√	√	√	√	√	√	
UTZ		*	√	√	*	*	*						*	√		√	
Volcafe		√			√	√	*	*	*	√	√	√	√	√			
World Coffee Research		√		√	*	√				*	√		*				
Yara International ASA		√		√	√	√			√	√	√		*				

WHO works WHERE

	Africa_Burundi	Africa_Cameroon	Africa_Côte d'Ivoire	Africa_DR Congo	Africa_Ethiopia	Africa_Kenya	Africa_Madagascar	Africa_Rwanda	Africa_Tanzania	Africa_Uganda	Asia_China	Asia_India	Asia_Indonesia	Asia_Laos	Asia_Papua New Guinea	Asia_Thailand	Asia_Vietnam	LatAm_Brazil	LatAm_Colombia	LatAm_Costa Rica	LatAm_Ecuador	LatAm_El Salvador	LatAm_Guatemala	LatAm_Honduras	LatAm_Mexico	LatAm_Nicaragua	LatAm_Peru	LatAm_Venezuela
Ahold Coffee Company BV	√			√	√			√	√	√	√	√					√	√	√				√	√	√		√	
ANACAFE																							√					
Cafe Africa	√	√	√	√	√	√		√	√	√																		
Catholic Relief Services	√			√	√	√			√	√								√	√		√	√	√	√	√	√	√	
CIAT International Center for Tropical Agriculture	√				√	√		√	√	√								√	√	√	√	√	√	√	√	√	√	
Coalition for Coffee Communities																										√		
Coffee Partnership for Tanzania (CPT)									√																			
Coffee Quality Institute	√	√			√	√	√	√	√		√	√	√					√	√		√	√	√	√	√	√	√	
Conservation International							√					√							√	√			√	√	√	√	√	
Cooperative Coffees				√	√					√		√	√						√		√		√	√	√	√	√	
Cooxupé																		√										
Counter Culture Coffee																									√			
CQI's Partnership for Gender Equity					√					√	√	√							√		√					√		
Ecom East Africa						√	√	√	√																			
Efico	√				√							√						√	√	√		√	√	√	√	√	√	
Fair Trade USA	√			√	√	√		√	√	√			√	√	√		√	√	√	√	√	√	√	√	√	√	√	
Fairtrade International	√	√	√		√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	
FOMIN Multilateral Investment Fund / IDB Group																		√	√	√	√	√	√	√	√	√	√	
Food 4 Farmers																			√				√		√	√		
Hanns R. Neumann Stiftung (HRNS)			√		√			√	√		√	√					√	√	√		√	√	√	√	√	√	√	
Hivos						√		√	√			√							√	√		√	√	√	√	√	√	
ICO International Coffee Organization	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	
IDH Sustainable Trade Initiative	√	√	√		√	√		√	√	√			√	√			√	√	√				√	√		√		
IITA	√			√	√	√		√	√	√																		
Initiative for coffee & climate								√	√																			

	Africa_Burundi	Africa_Cameroon	Africa_Côte d'Ivoire	Africa_DR Congo	Africa_Ethiopia	Africa_Kenya	Africa_Madagascar	Africa_Rwanda	Africa_Tanzania	Africa_Uganda	Asia_China	Asia_India	Asia_Indonesia	Asia_Laos	Asia_Papua New Guinea	Asia_Thailand	Asia_Vietnam	LatAm_Brazil	LatAm_Colombia	LatAm_Costa Rica	LatAm_Ecuador	LatAm_El Salvador	LatAm_Guatemala	LatAm_Honduras	LatAm_Mexico	LatAm_Nicaragua	LatAm_Peru	LatAm_Venezuela
International Coffee Partners								√	√			√				√	√					√	√	√			√	
International Women's Coffee Alliance	√	√	√	√	√		√	√	√	√	√	√	√	√	√			√	√	√	√	√	√	√	√	√	√	
ITC					√	√	√	√	√																			
J.M. Smucker Company													√				√	√	√	√		√	√		√	√		
Jacobs Douwe Egberts		√			√					√			√	√			√		√					√				
Java Mountain Coffee													√															
Keurig Green Mountain Inc.					√	√		√		√			√						√			√	√	√	√	√	√	
Louis Dreyfus Company					√	√		√	√	√	√	√	√	√			√	√	√				√	√		√		
Lutheran World Relief						√		√	√				√						√			√		√		√		
Mercy Corps				√	√	√		√	√	√	√	√	√						√				√		√	√		
MULLEGE PLC					√																							
NUCAFE										√																		
Nestlé	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√				√	√	√	√		
Nestlé Nespresso					√	√						√	√					√	√	√			√		√	√		
OLAM	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√		
Progreso	√				√	√		√	√	√			√						√		√		√	√	√	√		
Rainforest Alliance	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√		
S&D Coffee & Tea																		√	√	√			√		√	√		
Sangany							√																					
Simexco DakLak Ltd.															√													
Simon Lévelt Ltd					√					√								√	√				√	√	√	√		
SNV Netherlands Development Organisation		√	√	√	√		√	√	√				√	√			√					√		√		√		
Solidaridad					√	√		√	√				√					√	√				√	√	√	√		
Starbucks	√			√	√	√	√	√	√		√	√						√	√	√	√	√	√	√	√	√		
Sucafina SA	√				√	√		√	√	√							√	√										
Sustainable Commodity Assistance Network (SCAN)			√					√	√				√				√	√	√		√	√	√	√	√	√		
Sustainable Food Lab			√				√	√	√	√		√	√					√	√	√	√	√	√	√	√	√		

	Africa_Burundi	Africa_Cameroon	Africa_Côte d'Ivoire	Africa_DR Congo	Africa_Ethiopia	Africa_Kenya	Africa_Madagascar	Africa_Rwanda	Africa_Tanzania	Africa_Uganda	Asia_China	Asia_India	Asia_Indonesia	Asia_Laos	Asia_Papua New Guinea	Asia_Thailand	Asia_Vietnam	LatAm_Brazil	LatAm_Colombia	LatAm_Costa Rica	LatAm_Ecuador	LatAm_El Salvador	LatAm_Guatemala	LatAm_Honduras	LatAm_Mexico	LatAm_Nicaragua	LatAm_Peru	LatAm_Venezuela	
Sustainable Harvest								√	√		√							√	√	√	√	√	√	√	√	√	√	√	
TADE G G Highland coffee producer plc					√																								
Tchibo						√			√						√		√	√	√					√	√				
TechnoServe Inc.					√	√		√	√	√								√	√			√	√	√	√	√	√	√	√
Twin	√			√				√	√	√																	√	√	
U.S. Agency for International Development (USAID)				√	√			√		√									√			√	√	√		√	√	√	
Ugacof Limited	√				√	√		√	√				√				√	√											√
UTZ	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√	√
Volcafe					√	√			√	√			√		√		√	√	√	√			√	√					√
World Coffee Research	√	√		√		√						√	√	√	√			√	√	√	√	√	√	√	√	√	√	√	√
Yara International ASA		√	√			√		√	√	√	√	√	√			√	√	√	√	√	√		√		√	√	√	√	√

Sustainability factsheet

WHO	
Organization	Keurig Green Mountain Inc.
Role in coffee chain	Roaster
Coffee volume	Large
Location of head office	United States
Platform memberships	Specialty Coffee Association of America, Sustainable Coffee Challenge, Other: Coalition for Coffee Communities, National Coffee Association, SAFE Platform, Sustainable Food Lab, BIER, AIM Progress
Sustainability program	Building a Resilient Supply Chain
Description	Through our responsible sourcing and social impact programs, we provide our suppliers, their employees, and their communities with skills and tools to build a foundation of resilience that will improve their business practices and their employees' livelihoods while simultaneously building a long-term, sustainable supply of high-quality products and ingredients for our consumers for years to come. Our 2020 targets: (1) source 100% of primary agricultural and manufactured products according to established Keurig responsible sourcing guidelines; (2) engage 1 million people in our supply chains to significantly improve their livelihoods.
Key partners	Implementing partners including Catholic Relief Services, Root Capital, Save the Children, Mercy Corps, Heifer and World Coffee Research, partnership with suppliers, and donors
Sustainability contact	Colleen Popkin
Function	Senior Manager Sustainability
Email	colleen.popkin@gmcr.com
Website	www.keuriggreenmountain.com
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	*
Sustainability definitions	
Platform	
Other:	
Implementation	
Agricultural extension services	*
Business support	*
Social inclusiveness and community welfare	*
Disaster relief	*
Diversified farm and household support	*
Access to inputs	*
Access to finance and risk management	*
Logistics services	
Incentives	
Traceability and assurance	√
Value addition through processing in origin	
Demand generation and consumer awareness	√
Other: water stewardship, climate resilience	√
Target groups	
Target groups in value chain	Farmers, Farm workers, Exporters, Traders / importers
Target groups around value chain	Farming communities
WHERE	
Africa	Ethiopia, Kenya, Rwanda, Uganda
Asia	Indonesia
Latin America	Colombia, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	Louis Dreyfus Company
Role in coffee chain	Trader
Coffee volume	Very large
Location of head office	Switzerland
Platform memberships	Global Coffee Platform, IDH SCP, Specialty Coffee Association of America, Other: Swiss Coffee Association, NCA
Sustainability program	
Description	LDC sustainability activities are mainly: (1) expand the certification/verification programs within the farmers' communities, and (2) support coffee growers via specific field training to improve the coffee quality and productivity.
Key partners	Customers, banks, foundations, local and international non-profit organizations, certifications and verifications schemes, cooperatives and coffee growers
Sustainability contact	Rozenn Kerviel
Function	Global Sustainability Manager Coffee
Email	rozenn.kerviel@ldcom.com
Website	http://www.ldcom.com/global/en/corporate-responsibility
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	√
Sustainability definitions	
Platform	
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	√
Logistics services	√
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	√
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	Farmers
Target groups around value chain	Farming communities
WHERE	
Africa	Ethiopia, Kenya, Tanzania, Uganda
Asia	China, India, Indonesia, Laos, Vietnam
Latin America	Brazil, Colombia, Honduras, Mexico, Peru

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	Lutheran World Relief
Role in coffee chain	NGO
Coffee volume	N/A
Location of head office	United States
Platform memberships	Specialty Coffee Association of America, Sustainable Coffee Challenge
Sustainability program	The Ground Up
Description	Lutheran World Relief is a non-profit organization linked to the Lutheran Church that works with local partners to provide lasting solutions to poverty, injustice and human suffering. Projects are executed by local partners and centered around smallholders needs for technical assistance or capacity building.
Key partners	Local implementers, private sector
Sustainability contact	Rick Peyser
Function	Senior Relationship Manager Coffee & Cocoa
Email	RPeyser@lwr.org
Website	http://programs.lwr.org/agriculture/coffee
WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	√
Research	√
Sustainability definitions	√
Platform	
Other: building private public partnership linkages	√
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	√
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	√
Logistics services	
Incentives	
Traceability and assurance	
Value addition through processing in origin	√
Demand generation and consumer awareness	√
Other: on-farm diversification, food security, and climate change adaptation	√
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Other: LWR works on the supply chain from farmers to buyers, with a project emphasis on farmers, farm workers, and producer organizations, and a sustainability emphasis that cuts across the supply chain.
Target groups around value chain	Farming communities
WHERE	
Africa	Kenya, Tanzania, Uganda
Asia	Indonesia
Latin America	Colombia, El Salvador, Honduras, Nicaragua

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	OLAM
Role in coffee chain	Trader
Coffee volume	Very large
Location of head office	Singapore
Platform memberships	Global Coffee Platform, IDH SCP
Sustainability program	OLAM Livelihood Charter
Description	As a baseline, OLAM has adopted the 4C baseline standard for all of its coffee business. Rainforest Alliance, UTZ and Fairtrade certified coffee is traded in response to consumer demand. In addition OLAM forms coalitions with customers and donors around the OLAM Livelihood Charter, reaching out to farmers with finance, yield improvement, labour practices, market access, quality, traceability, social investments and environmental impact. While investing in own coffee plantations, OLAM builds and supports an outgrower network.
Key partners	
Sustainability contact	Chris Brett
Function	Global Head Corporate Responsibility & Sustainability
Email	chris.brett@olamnet.com
Website	http://olamgroup.com/sustainability/
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	
Sustainability definitions	√
Platform	
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	√
Logistics services	√
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	√
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Local buyers, Processors
Target groups around value chain	Farming communities
WHERE	
Africa	Burundi, Cameroon, Côte d'Ivoire, Ethiopia, Kenya, Rwanda, Tanzania, Uganda
Asia	China, India, Indonesia, Laos, Papua New Guinea, Thailand, Vietnam, Other: East Timor
Latin America	Brazil, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in interview



Sustainability factsheet

WHO	
Organization	Progreso
Role in coffee chain	NGO
Coffee volume	N/A
Location of head office	Netherlands
Platform memberships	Specialty Coffee Association of America, Other: AFCA, SCAE,
Sustainability program	Progreso
Description	Smallholders support program, access to finance, market, technical assistance and diversification
Key partners	DOEN, Rabo Foundation
Sustainability contact	Angel Mario Martinez-Garcia
Function	Director
Email	angelmario@progreso.nl
Website	www.progreso.nl
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	*
Research	*
Sustainability definitions	
Platform	*
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	√
Logistics services	√
Incentives	*
Traceability and assurance	*
Value addition through processing in origin	√
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	Farmers, Producer organizations
Target groups around value chain	Farming communities, Banks and financial institutions, NGOs
WHERE	
Africa	Burundi, Ethiopia, Kenya, Rwanda, Tanzania, Uganda
Asia	Indonesia
Latin America	Colombia, Ecuador, Guatemala, Honduras, Mexico, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in survey

Sustainability factsheet

WHO	
Organization	Rainforest Alliance
Role in coffee chain	NGO
Coffee volume	N/A
Location of head office	United States
Platform memberships	Global Coffee Platform, IDH SCP, Sustainable Coffee Challenge
Sustainability program	
Description	A certification system built on three pillars (environmental protection, social equity and economic viability) building on market dynamics.
Key partners	Several private sector partners
Sustainability contact	Marcel Clement
Function	Director, markets transformation coffee
Email	mclement@ra.org
Website	http://www.rainforest-alliance.org/work/agriculture/coffee
WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	
Research	√
Sustainability definitions	√
Platform	
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	
Access to finance and risk management	√
Logistics services	
Incentives	*
Traceability and assurance	√
Value addition through processing in origin	
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Traders / importers, Roasters, Retailers, Consumers
Target groups around value chain	Farming communities, NGOs
WHERE	
Africa	Other: Rainforest Alliance and partners implement certification across Africa
Asia	Other: Rainforest Alliance and partners implement certification across Africa
Latin America	Other: Rainforest Alliance and partners implement certification across Africa

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	S&D Coffee & Tea
Role in coffee chain	Roaster
Coffee volume	Large
Location of head office	United States
Platform memberships	Specialty Coffee Association of America, Sustainable Coffee Challenge, Other: World Coffee Research, NCA Sustainability Task Force, SCAA Sustainability Council, SAFE, Coalition for Coffee Communities, Tea2030, Sustainable Food Lab
Sustainability program	
Description	In addition to trading Fair Trade, Rainforest Alliance and UTZ certified coffee in the market, main pillar is the S&D Sustainably Sourced program. The S&D Sustainably Verified Platform inclusive approach focuses on continuous improvement towards long-term supply chain sustainability and impact. It is designed to support farmers through capacity building and technical assistance with local partners to achieve sustainability standards and the maximum impact at the farm level.
Key partners	Conservation International, COSA and various traders
Sustainability contact	David Piza / Olga Cuellar
Function	Director of Corporate Social Responsibility and Sustainability / Sustainable Sourcing Manager
Email	pizad@sndcoffee.com / cuellar@sndcoffee.com
Website	http://www.sdcoffeetea.com/about-us/sustainability-community/
WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	
Research	
Sustainability definitions	√
Platform	√
Other:	
Implementation	
Agricultural extension services	*
Business support	
Social inclusiveness and community welfare	*
Disaster relief	*
Diversified farm and household support	*
Access to inputs	*
Access to finance and risk management	*
Logistics services	
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	Farmers, Producer organizations, Exporters
Target groups around value chain	
WHERE	
Africa	
Asia	
Latin America	Brazil, Colombia, Costa Rica, Guatemala, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	Simexco DakLak Ltd.
Role in coffee chain	Producer organization / individual producer
Coffee volume	Large
Location of head office	Vietnam
Platform memberships	Global Coffee Platform, Other: VICOFA
Sustainability program	Coffee Made Happy
Description	
Key partners	Mondelez (JDE); IDH
Sustainability contact	Le Duc Huy
Function	Vice General Director
Email	Huy.leduc@simexcodl.com.vn
Website	www.simexcodl.com.vn
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	*
Research	*
Sustainability definitions	*
Platform	*
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	*
Disaster relief	*
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	*
Logistics services	*
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	*
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Local buyers, Processors, Exporters, Traders / importers, Roasters
Target groups around value chain	Government, Farming communities, Banks and financial institutions, Inputs providers, Logistics providers
WHERE	
Africa	
Asia	Papua New Guinea
Latin America	

Factsheet is based on information as provided by this stakeholder in survey

Sustainability factsheet

WHO	
Organization	Specialty Coffee Association of America (SCAA)
Role in coffee chain	Platform / partnership
Coffee volume	N/A
Location of head office	United States
Platform memberships	Specialty Coffee Association of America, Sustainable Coffee Challenge, Other: Coalition for Coffee Communities, IWCA
Sustainability program	
Description	SCAA inspires specialty coffee professionals in their quest to learn, grow and collaborate for the betterment of the specialty coffee industry. SCAA is the world's largest coffee trade association, with members representing more than 40 countries and every segment of the specialty coffee industry, from growers to roasters and retailers. The SCAA offers education, training, resources and business services, in sustainability and other topics.
Key partners	Member organizations in specialty coffee
Sustainability contact	Kim Elena Ionescu
Function	Director of Sustainability
Email	kionescu@scaa.org
Website	www.scaa.org
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	*
Sustainability definitions	
Platform	√
Other:	
Implementation	
Agricultural extension services	
Business support	*
Social inclusiveness and community welfare	*
Disaster relief	
Diversified farm and household support	*
Access to inputs	
Access to finance and risk management	
Logistics services	
Incentives	
Traceability and assurance	
Value addition through processing in origin	*
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Producer organizations, Exporters, Traders / importers, Roasters, Retailers
Target groups around value chain	Farming communities, Research institutes, NGOs
WHERE	
Africa	Other: members work across Africa
Asia	Other: members work across Asia
Latin America	Other: members work across Latin America

Factsheet is based on information as provided by this stakeholder in steering committee

Sustainability factsheet

WHO	
Organization	Sucafina SA
Role in coffee chain	Trader
Coffee volume	Large
Location of head office	Switzerland
Platform memberships	Global Coffee Platform, Specialty Coffee Association of America, Sustainable Coffee Challenge
Sustainability program	
Description	Focus on East Africa with lot of work on productivity and healthcare (social)
Key partners	Kahawatu Foundation, IDH, GIZ
Sustainability contact	
Function	
Email	
Website	
WHAT	
✓ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	
Sustainability definitions	
Platform	
Other:	
Implementation	
Agricultural extension services	
Business support	
Social inclusiveness and community welfare	
Disaster relief	
Diversified farm and household support	
Access to inputs	
Access to finance and risk management	
Logistics services	
Incentives	
Traceability and assurance	
Value addition through processing in origin	
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	
Target groups around value chain	
WHERE	
Africa	Burundi, Ethiopia, Kenya, Rwanda, Tanzania, Uganda
Asia	Vietnam
Latin America	Brazil

Factsheet is based on information as provided by this stakeholder in survey

Sustainability factsheet

WHO	
Organization	Sustainable Coffee Challenge
Role in coffee chain	Platform / partnership
Coffee volume	N/A
Location of head office	United States
Platform memberships	Global Coffee Platform, Sustainable Coffee Challenge
Sustainability program	Sustainable Coffee Challenge
Description	The Sustainable Coffee Challenge is a catalyst for making coffee the world's first sustainable agricultural product. A common framework is developed to express commitments in a public portal and in doing so create an incentive for sustainability from the market.
Key partners	Key partners Conservation International and various industry, NGO and donor agency partners
Sustainability contact	Bambi Semroc
Function	Senior Strategic Advisor
Email	bsemroc@conservation.org
Website	http://www.conservation.org/stories/Pages/Sustainable-Coffee-Challenge.aspx
WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	
Research	
Sustainability definitions	√
Platform	√
Other:	
Implementation	
Agricultural extension services	
Business support	
Social inclusiveness and community welfare	
Disaster relief	
Diversified farm and household support	
Access to inputs	
Access to finance and risk management	
Logistics services	
Incentives	
Traceability and assurance	
Value addition through processing in origin	
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Traders / importers, Roasters, Retailers
Target groups around value chain	Government, NGOs, Other: donor agencies
WHERE	
Africa	
Asia	
Latin America	

Factsheet is based on information as provided by this stakeholder in steering committee

Sustainability factsheet

WHO	
Organization	Sustainable Commodity Assistance Network (SCAN)
Role in coffee chain	Platform / partnership
Coffee volume	N/A
Location of head office	Spain
Platform memberships	Sustainable Coffee Challenge, Other: SAFE Platform. 4C is a member of SCAN
Sustainability program	Sustainable Commodity Assistance Network (SCAN)
Description	Global platform for technical assistance on sustainable agriculture (coffee focus)
Key partners	17 organizations (4Cs, Utz, Solidaridad, Rainforest Alliance, UNCTAD, UNDP, FLO, etc) National platforms in Peru, Guatemala and Vietnam (with international and local actors)
Sustainability contact	Chris Wunderlich
Function	International Coordinator
Email	cwunderlich@agrofuturo.org
Website	http://scanprogram.org
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	*
Research	*
Sustainability definitions	*
Platform	√
Other: Provide coordinated direct technical assistance to producers and producer groups	√
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	*
Diversified farm and household support	√
Access to inputs	*
Access to finance and risk management	*
Logistics services	*
Incentives	*
Traceability and assurance	*
Value addition through processing in origin	*
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Local buyers, Processors, Exporters, Traders / importers, Roasters, Retailers
Target groups around value chain	Government, Farming communities, Banks and financial institutions, Research institutes, NGOs
WHERE	
Africa	Côte d'Ivoire, Tanzania, Uganda
Asia	Indonesia, Vietnam
Latin America	Colombia, Costa Rica, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in survey

Sustainability factsheet

WHO	
Organization	TADE G G Highland coffee producer plc
Role in coffee chain	Producer organization / individual producer
Coffee volume	Micro
Location of head office	Ethiopia
Platform memberships	Global Coffee Platform
Sustainability program	
Description	
Key partners	
Sustainability contact	Tesfaye Bekele
Function	manager
Email	tesfayebge @ Gmail. com
Website	
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	*
Research	√
Sustainability definitions	√
Platform	√
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	
Logistics services	√
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	√
Demand generation and consumer awareness	*
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Traders / importers, Roasters, Consumers
Target groups around value chain	Government, Farming communities, Banks and financial institutions, Logistics providers, Research institutes, NGOs
WHERE	
Africa	Ethiopia
Asia	
Latin America	

Factsheet is based on information as provided by this stakeholder in survey

Sustainability factsheet

WHO	
Organization	Tchibo
Role in coffee chain	Roaster
Coffee volume	Large
Location of head office	Germany
Platform memberships	Global Coffee Platform, IDH SCP, Other: International Coffee Partners, Coffee & Climate
Sustainability program	Best Tchibo coffees – Now and into the future
Description	Our approach to sustainable development in the coffee sector begins with the smallholders. Our efforts include: (1) Training smallholders as part of our Tchibo Joint Forces!® training programme (2) Increasing the sourcing of green coffee that is validated and certified according to recognised standards, and (3) Cross-sector collaboration to address and solve structural challenges.
Key partners	International Coffee Partners, Coffee & Climate, Global Coffee Platform, sustainability standards
Sustainability contact	Cornel Kuhrt
Function	Senior Manager Coffee Corporate Responsibility
Email	cornel.kuhrt@tchibo.de
Website	http://www.tchibo-sustainability.com/

WHAT

√ = My organization executes this

* = A partner executes this in a joint program

Enabling environment

Policy / law	
Research	*
Sustainability definitions	√
Platform	*
Other:	

Implementation

Agricultural extension services	*
Business support	
Social inclusiveness and community welfare	*
Disaster relief	
Diversified farm and household support	
Access to inputs	
Access to finance and risk management	
Logistics services	
Incentives	√
Traceability and assurance	*
Value addition through processing in origin	
Demand generation and consumer awareness	√
Other:	

Target groups

Target groups in value chain	Farmers, Exporters, Traders / importers, Consumers
Target groups around value chain	Government, Research institutes, NGOs

WHERE

Africa	Kenya, Tanzania
Asia	Papua New Guinea, Vietnam
Latin America	Brazil, Colombia, Guatemala, Honduras

Factsheet is based on information as provided by this stakeholder in interview

Sustainability factsheet

WHO	
Organization	TechnoServe Inc.
Role in coffee chain	NGO
Coffee volume	N/A
Location of head office	United States
Platform memberships	Global Coffee Platform, IDH SCP, Other: AFCA
Sustainability program	
Description	TechnoServe works to build competitive farms, businesses and industries. Technoserve develops businesses and individuals, promotes market connections and improves the business environment.
Key partners	Several public and private sector partners
Sustainability contact	Carl Cervone
Function	Director
Email	ccervone@tns.org
Website	http://www.technoserve.org
WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	
Research	√
Sustainability definitions	
Platform	
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	
Disaster relief	
Diversified farm and household support	√
Access to inputs	
Access to finance and risk management	√
Logistics services	
Incentives	
Traceability and assurance	
Value addition through processing in origin	√
Demand generation and consumer awareness	
Other:	
Target groups	
Target groups in value chain	Farmers, Producer organizations, Processors
Target groups around value chain	Farming communities, Banks and financial institutions, Inputs providers
WHERE	
Africa	Ethiopia, Kenya, Rwanda, Tanzania, Uganda, Other: South Sudan
Asia	
Latin America	Brazil, Colombia, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in interview and survey

Sustainability factsheet

WHO	
Organization	Twin
Role in coffee chain	NGO
Coffee volume	Small
Location of head office	United Kingdom
Platform memberships	Specialty Coffee Association of America, Sustainable Coffee Challenge, Other: AFCA, SCAE, others
Sustainability program	
Description	Annual environmental report plus various projects in sustainable agriculture, profitability and social justice with producers
Key partners	Bukonzo Joint, Mzuzu, Gumutindo, Bukonzo Organics, Misozi, Kopakama, Abakundakawa, Kopakaki, Muungano, Kawa Maber
Sustainability contact	Xavier Hamon
Function	Project Manager, Sustainable Agriculture
Email	xavierhamon@twin.org.uk
Website	twin.org.uk

WHAT	
√ = My organization executes this	* = A partner executes this in a joint program
Enabling environment	
Policy / law	
Research	√
Sustainability definitions	*
Platform	√
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	
Access to inputs	*
Access to finance and risk management	√
Logistics services	√
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	√
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Farmers, Producer organizations, Processors, Exporters, Traders / importers, Roasters, Retailers
Target groups around value chain	Farming communities, Banks and financial institutions, Inputs providers, Logistics providers, Research institutes, NGOs

WHERE	
Africa	Burundi, DR Congo, Rwanda, Tanzania, Uganda
Asia	
Latin America	Nicaragua, Peru

Factsheet is based on information as provided by this stakeholder in survey



Sustainability factsheet

WHO	
Organization	Ugacof Limited
Role in coffee chain	Exporter
Coffee volume	Medium
Location of head office	Uganda
Platform memberships	Global Coffee Platform, IDH SCP, Other: AFCA
Sustainability program	Farmer Support programme for smallholder Coffee farmers
Description	Working to support close to 30,000 smallholder coffee farmers with the aim of improving productivity and quality of coffee produced. implement support activities in link the farmers to the exporter.
Key partners	aBi Trust, IDH, SAP, GIZ, Progresso, Farmer organizations
Sustainability contact	Gilbert Sindjou
Function	Group Sustainability Manager, Sucafina
Email	gis@sucafina.ch
Website	
WHAT	
√ = My organization executes this * = A partner executes this in a joint program	
Enabling environment	
Policy / law	
Research	*
Sustainability definitions	√
Platform	
Other:	
Implementation	
Agricultural extension services	√
Business support	√
Social inclusiveness and community welfare	√
Disaster relief	
Diversified farm and household support	√
Access to inputs	√
Access to finance and risk management	√
Logistics services	√
Incentives	√
Traceability and assurance	√
Value addition through processing in origin	√
Demand generation and consumer awareness	√
Other:	
Target groups	
Target groups in value chain	Farmers, Farm workers, Producer organizations, Roasters
Target groups around value chain	Farming communities, Banks and financial institutions, Inputs providers
WHERE	
Africa	
Asia	
Latin America	

Factsheet is based on information as provided by this stakeholder in survey

